



Managed Services

We Manage, You Grow

Cloud Managed Services outsources cloud management to experts, ensuring security, optimization, and 24/7 reliability. With monitoring, security, cost control, and support, your business runs smoothly while you focus on growth.

Key Dimensions

Our Magic Beans framework is designed to optimize cloud operations across multicloud environments, ensuring top performance, cost efficiency, and security.

- INFRASTRUCTURE MANAGEMENT:** Efficiently manage cloud infrastructure to ensure high availability and scalability.
- AUTOMATION & ORCHESTRATION:** Streamline and automate operational tasks to reduce manual effort and improve reliability.
- SECURITY & COMPLIANCE:** Protect data and applications with comprehensive security measures and regulatory compliance.
- PERFORMANCE MANAGEMENT:** Proactively monitor cloud applications to maintain peak performance and optimize resource usage.
- COST MANAGEMENT:** Track and control cloud expenditures for better financial management and cost-efficiency.
- BACKUP & DISASTER RECOVERY:** Ensure business continuity with robust backup solutions and disaster recovery plans.
- COLLABORATION & INTEGRATION:** Seamlessly integrate DevOps practices to enhance system interoperability and operational agility.
- INCIDENT MANAGEMENT:** Rapidly detect and resolve incidents while minimizing downtime and uncovering root causes.

Our Secret Sauce



Service Plans: Service Levels & SLAs

ACTIVE	PREVENTIVE	CUSTOM
<p>We handle your support requests, monitoring, and alerts with a complete cloud management plan to resolve issues as they arise.</p> <ul style="list-style-type: none"> Certified Technical Support Ticketing Platform Defined SLA Cloud Account Management User Management Monthly Steering Report 24x7 Monitoring Platform Alert 	<p>Beyond Active Level, we ensure your SLAs stay on track by preventing and resolving issues before they affect your business.</p> <ul style="list-style-type: none"> All Benefits of Active + Upgraded SLA Monthly Steering Meeting Customized Steering Preventive Maintenance Technical Account Manager Escalation Manager 	<p>A customizable plan tailored to your SLAs, with expert support, platforms, and Certified Professionals.</p> <ul style="list-style-type: none"> Customizable Plan 24*7 Service Add-on option Certified Technical Support Ticketing Platform Defined SLA

Why It Works: Key Business Benefits

- 24/7/365 Proactive Network Monitoring:** Ensures customer peace of mind.
- Centralized Issue Resolution:** A single point of contact for all concerns.
- Defined Service Levels (SLAs):** Clear performance commitments.
- Cost Efficiency:** Avoids the expense of building an in-house management and reporting system.
- Lower Total Cost of Ownership (TCO):** Reduces overall operational costs.
- Faster Business Impact:** Maximizes value delivery in less time.



How Magic Beans can help

At **Magic Beans**, we help you sleep in peace with our **Managed Services**, ensuring your business runs smoothly, securely, and without interruptions—24/7.

