

# Security Assessment, a surefire way to Audit your Cloud Security Strategy



## What is a Cloud Security Assessment?

Magic Beans Cloud Security Assessment is an evaluation performed by our cloud security certified specialists, that tests and analyses an organization's cloud infrastructure to ensure the organization is protected from a variety of security risks and threats, identifying the presence or lack of security controls along with how the controls are executed & the source of misconfigurations. This gets into details of the organization's current security posture, gap identification & execution of security controls.

### Benefits



#### Reduced risk from accidental misconfiguration

A single voice and chat interface for contact forwarding, queuing, analysis and management.



#### Improve user access control

A single voice and chat interface for contact forwarding, queuing, analysis and management.



#### Improve Logging & Monitoring procedures

Amazon Connect comes with integrated call recording for agent performance assessment to help monitor and improve customer experience.



#### Improve general security of the cloud environment

Scale your contact center up or down in response to normal business cycles or unplanned events.



#### Improve Data Security & Encryption

Amazon Connect comes with integrated call recording for agent performance assessment to help monitor and improve customer experience.



#### Identify weaknesses and potential points of entry

Amazon Connect comes with integrated call recording for agent performance assessment to help monitor and improve customer experience.

## Assessment Methodology

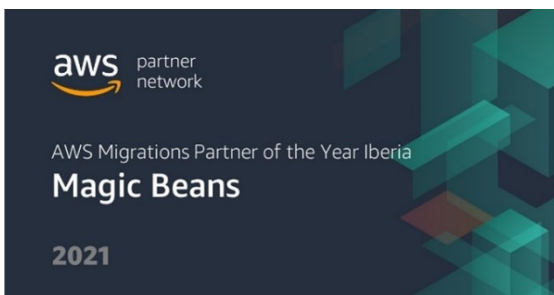


## Magic Beans & Amazon Web Services

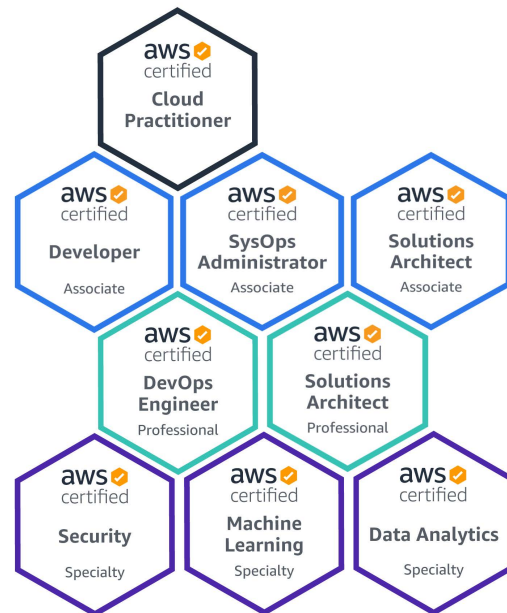
Cloud adoption goes beyond technical deployment. Magic Beans helps customers setting the cloud journey strategy, planning and implementation with the change management programs needed to support the business transformation. Magic Beans helps companies accelerate innovation and create more business impact with lower cost than ever before in a clear, governed and secure way.

Working together since its foundation, Amazon Web Services (AWS) has been an important partner in the development of Magic Beans and over the years this link has allowed Magic Beans to gain its expertise in cloud solutions.

2021 was a particularly important year, winning the AWS Migrations Partner of the Year Iberia award.



- Public Sector
- Immersion Day
- Solution Provider
- Amazon RDS Delivery
- Storage Services Competency
- Amazon EC2 for Windows Server Delivery



## Next Steps

To learn more about how AWS and Magic Beans can help your business, visit [www.magicbeans.pt](http://www.magicbeans.pt) or contact us at [team@magicbeans.pt](mailto:team@magicbeans.pt)